**COMMUNITY PERCEPTIONS SURVEY**

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| **Name of interviewer/agency: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | | | | | |
| ***Hi, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_ and I am working for . We are conducting a survey to learn more about the earthquake response, and I would like to ask you a few questions about your experience since the earthquake. The survey usually takes about 15 minutes to complete. You don’t have to be in this survey, but we hope you will agree to answer the questions because your views are important. If I ask you any question you don’t want to answer, just let me know and I will go on to the next question. The survey is anonymous, so no one will know what you say. We cannot provide any relief materials if you agree to participate, but your answers will help improve the response.***  ***Are you willing to participate in this survey?*** | | | | | |
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| **District** | | ⭘Bhaktapur ⭘Dhading ⭘Dolakha ⭘Gorkha ⭘Kathmandu ⭘Kavrepalchowk ⭘Lalitpur ⭘Makwanpur ⭘Nuwakot ⭘Okhaldhunga ⭘Ramechhap ⭘Rasuwa ⭘Sindhuli ⭘Sindhupalchowk | | | |
| **VDC/Municipality:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Ward (#):\_\_\_\_\_\_\_\_\_\_** | | | | | |
| **Age** | | ⭘ 15-24 ⭘ 25-39 ⭘ 40-54 ⭘ 55+ ⭘ Don’t know ⭘Refused | | | |
| **Gender** | | ⭘ Male ⭘ Female⭘ Other | | | |
| **Caste/ethnicity** | | ⭘Chhetri ⭘Brahmin ⭘Tamang ⭘Newar ⭘Muslim ⭘Gurung ⭘Magar ⭘Sherpa ⭘Rai ⭘Janajati ⭘Dalit ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| **Occupation** | | ⭘Farmer/Laborer ⭘Skilled worker (i.e. carpenter) ⭘NGO worker/Business  ⭘Government (i.e. teacher, health worker, army ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| **Do you have any health problems that have caused you difficulty to move, see, speak, understand/learn or communicate?**  ⭘No difficulty ⭘Yes, some difficulty ⭘Yes, a lot of difficulty ⭘Cannot do at all | | | | | |
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| ***For the following questions, I am going to ask you to give an answer on a scale of 1 to 5, where each number shows how much you agree with the question.***   * ***An answer of 1 means “not at all”*** * ***An answer of 2 means “not very much”*** * ***An answer of 3 means “neutral” or “I have no opinion”*** * ***An answer of 4 means “somewhat yes”*** * ***An answer of 5 means “completely yes”***   ***Do you have any questions? If not, let’s get started.*** | | | | | |
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| **1. Are your main problems being addressed? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about problems (1a, 1b, and 1c).***  ***For those answering 4 or 5, go to question 2.*** | | | | | |
| **1a. What is your biggest problem?** | | | ⭘Short-term shelter (tent/shelterbox) ⭘Long-term shelter (housing) ⭘Clean water ⭘Financial support ⭘Education ⭘Healthcare ⭘Psychosocial counseling ⭘Seeds and fertilizers ⭘Food ⭘Toilets/sanitation ⭘Livelihoods ⭘Housing inspections ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **1b. What is your second biggest problem?** | | | ⭘Short-term shelter (tent/shelterbox) ⭘Long-term shelter (housing) ⭘Clean water ⭘Financial support ⭘Education ⭘Healthcare ⭘Psychosocial counseling ⭘Seeds and fertilizers ⭘Food ⭘Toilets/sanitation ⭘Livelihoods ⭘Housing inspections ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **1c. What is your third biggest problem?** | | | ⭘Short-term shelter (tent/shelterbox) ⭘Long-term shelter (housing) ⭘Clean water ⭘Financial support ⭘Education ⭘Healthcare ⭘Psychosocial counseling ⭘Seeds and fertilizers ⭘Food ⭘Toilets/sanitation ⭘Livelihoods ⭘Housing inspections ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **2. Are you satisfied with what the government is doing for you after the earthquake? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (2a and 2b).***  ***For those answering 4 or 5, go to question 3.*** | | | | | |
| **2a. Why are you not satisfied with government?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘Government plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust government ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘Government does not listen to my concerns ⭘Government does not know what it’s doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **2b. What is the second reason you are not satisfied with government?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘Government plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust government ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘Government does not listen to my concerns ⭘Government does not know what it’s doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **3. Do you have the information you need to get relief and support? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about needs (3a and 3b).***  ***For those answering 4 or 5, go to question 4.*** | | | | | |
| **3a. What is the top thing that you need information about?** | | | ⭘News about government decisions ⭘How to register for/access support ⭘Finding missing people ⭘How to get shelter materials ⭘How to get healthcare/psychological support  ⭘How to replace personal documentation ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **3b. What is the second most important thing that you need information about?** | | | ⭘News about government decisions ⭘How to register for/access support ⭘Finding missing people ⭘How to get shelter materials ⭘How to get healthcare/psychological support  ⭘How to replace personal documentation ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **4. Are you satisfied with what NGOs are doing for you after the earthquake? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (4a and 4b).***  ***For those answering 4 or 5, go to question 5.*** | | | | | |
| **4a. Why are you not satisfied with NGO support?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘NGO plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust NGOs ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘NGOs do not listen to my concerns ⭘NGOs do not know what they are doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **4b. What is the second reason you are not satisfied with NGOs?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘NGO plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust NGOs ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘NGOs do not listen to my concerns ⭘NGOs do not know what they are doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **5. Is support provided in a fair way? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (5a and 5b).***  ***For those answering 4 or 5, go to question 6.*** | | | | | |
| **5a. What is the top reason for you saying that support is not provided fairly?** | | | | ⭘Based on caste system ⭘First come, first served ⭘Only if damage is severe  ⭘Because people rent instead of own ⭘Based on political parties ⭘Joint families  ⭘Based on distance from the main road ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |
| **5b. What is the second most important reason for you saying that support is not provided fairly?** | | | | ⭘Based on caste system ⭘First come, first served ⭘Only if damage is severe  ⭘Because people rent instead of own ⭘Based on political parties ⭘Joint families  ⭘Based on distance from the main road ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |
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| **6. Are you prepared for winter? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (6a).***  ***For those answering 4 or 5, go to question 7.*** | | | | | |
| **6a. Why do you not feel prepared?** | | | ⭘House/Shelter will not protect against cold ⭘House/ Shelter will not keep snow out ⭘Do not have warm clothing  ⭘Not enough blankets ⭘Not enough fuel ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **7. Do you have problems related to children in your household or family in the post-earthquake period? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about concerns (7a) and (7b).***  ***For those answering 4 or 5, go to question 8.*** | | | | | |
| **7a. What is the main problem for the children?** | | | ⭘Access to education (closed schools) ⭘Psycho-social support ⭘Safety at school (due to structure) ⭘Hunger ⭘Safety at home (due to structure) ⭘Not prepared for winter (clothing, household) ⭘Health care  ⭘Vulnerability to trafficking ⭘Violence/tension in the community ⭘Improper school winterization ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **7b. What is the second top problem for the children?** | | | ⭘Access to education (closed schools) ⭘Psycho-social support ⭘Safety at school (due to structure) ⭘Hunger ⭘Safety at home (due to structure) ⭘Not prepared for winter (clothing, household) ⭘Health care  ⭘Vulnerability to trafficking ⭘Violence/tension in the community ⭘Improper school winterization ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **8. Overall, is the post-earthquake relief effort making progress? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
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| ***QUESTION 9 IS FOR WOMEN ONLY. If the person you are surveying in male, go to question 10.*** | | | | | |
| **9. Do you feel there has been an increase in the environment of tension, or risk of violence or harassment since the earthquake? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about risks (9a).***  ***For those answering 4 or 5, go on to question 10.*** | | | | | |
| **9a. Who has this increased risk come from?** | | | ⭘Community members ⭘Family members ⭘Strangers ⭘Local government ⭘NGO/aid workers  ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **10. Do you feel that the children in your family are in a safe place while attending school? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
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| **11. Do you need to rebuild, repair or retrofit your home because of damage caused by earthquakes? (Answer on a scale of 1-5)**  ⭘1 – Completely yes ⭘2 – Somewhat yes ⭘3 – Neutral ⭘4 – Not very much ⭘5 – Not at all ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reconstruction (11a) and (11b).***  ***For those answering 4 or 5, go on to question 12.*** | | | | | |
| **11a. Where do you plan to get the resources or funds to rebuild/repair /retrofit your home?** | | | ⭘Government loan ⭘Government grant ⭘Personal loan (informal) ⭘Personal loan (financial institution) ⭘Remittances ⭘I/NGO support ⭘Personal savings ⭘Assistance from family/friends  ⭘Assistance from private company/tourists/charities ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **11b. What factors do you base your rebuild/repair/ retrofitting decisions on?** | | | ⭘Building requirements released by government ⭘Confidence in ability to rebuild safely  ⭘Confidence in government support ⭘Information about assistance from NGOs  ⭘Waiting for demolition assistance ⭘Gathering enough resources to rebuild entire house at once ⭘Waiting for community to start rebuilding ⭘Concern about another earthquake/aftershocks  ⭘Availability of community/family to assist ⭘Waiting for building assessment ⭘Availability of labour  ⭘Availability of financial support ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **12. Do you feel your community has recovered from the earthquake? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about needs (12a) and (12b).***  ***For those answering 4 or 5, go on to end of survey.*** | | | | | |
| **12a. What does your community most need to recover?** | | | ⭘Repair/reconstruction of schools ⭘Repair/reconstruction of community buildings ⭘Road access ⭘Safe spaces for women and children ⭘Livelihood options/training ⭘Electricity ⭘Reconstruction advice/training ⭘Trail maintenance ⭘Seeds/fertilizers ⭘News on government decisions ⭘Proper functioning of local government ⭘Financial support  ⭘Improved health care access ⭘Reduce risk of future disasters ⭘Improved irrigation  ⭘Improved access to water/sanitation ⭘Improved market access ⭘Repair of cultural sites  ⭘Improved access to financial services ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **12b. What does your community’s second top need to recover?** | | | ⭘Repair/reconstruction of schools ⭘Repair/reconstruction of community buildings ⭘Road access ⭘Safe spaces for women and children ⭘Livelihood options/training ⭘Electricity ⭘Reconstruction advice/training ⭘Trail maintenance ⭘Seeds/fertilizers ⭘News on government decisions ⭘Proper functioning of local government ⭘Financial support  ⭘Improved health care access ⭘Reduce risk of future disasters ⭘Improved irrigation  ⭘Improved access to water/sanitation ⭘Improved market access ⭘Repair of cultural sites  ⭘Improved access to financial services ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| ***This is the end of the survey. Thank you for participating – your feedback is very important for improving the earthquake response. If you would like to see the results of the survey, we will be making them available in the VDC office in about two weeks. We are also working on broadcasting them on your local FM radio.*** | | | | | |
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